

# New York, New York region lost and found

Where to go or call if something is lost or found in New York. To start, check the lost and found map Lafmap, perhaps someone has already found and published an announcement about your lost item. Call all the places where you have been and where you could have lost your item. If it's not there, then publish an announcement on Lafmap [www.lafmap.com](http://www.lafmap.com).

## Public Transport

### Subways and Trains

#### **Metropolitan Transportation Authority (MTA)**

If you think you lost an item on a train or in a subway station, talk to an MTA representative in the station booth closest to where you lost your property. If it was turned in, it will be at the booth until it is moved to the NYC Transit Lost Property Unit.

If you don't find it, file a claim with the Lost Property Unit as soon as possible.

#### **Online**

Contact the Metropolitan Transportation Authority (MTA).

Visit the MTA's lost and found website.

#### **By Phone**

- **Agency:** Metropolitan Transportation Authority
- **Division:** New York City Transit Customer Service
- **Phone Number:** 511
- **Business Hours:** Daily: 6 AM - 10 PM
- Staff is available through the automated phone system during business hours. Call volume is often high. If you don't get through, call back later.

#### **In Person**

The Lost Property Unit is in Manhattan at the 34th Street Penn Station subway stop on the lower mezzanine. You must schedule an appointment to go in person. Appointment is only available if

you were contacted to pick up your item.

You must show a driver's license, automobile registration card, job ID, passport, or another form of valid identification to claim your property.

Take smaller items, such as wallets, tablets or cellphones to the nearest subway station booth agent. For security reasons, agents cannot open the booth door.

Call 511 to arrange to drop off larger items at NYCT Lost & Found.

### **The Port Authority Trans-Hudson Corporation (PATH)**

The Port Authority Trans-Hudson Corporation (PATH) provides train service from Manhattan to Hoboken, Harrison, Jersey City, and Newark.

- **Agency:** Port Authority of NY and NJ
- **Division:** Port Authority Trans-Hudson (PATH) Information Center
- **Phone Number:** (800) 234-7284
- **Business Hours:** 24 hours, 7 days a week

## **Taxi**

If you lost or found something in a car service, contact the company directly.

Car services include:

### **Black cars**

Address: 3272 Gale Ave, Long Island City, NY 11101

Phone: +1 718 706 2200

### **Limousines**

Address: 38-17 Crescent Street, Long Island City, NY 11101

Phone: +1 (212) 366-6600

### **Commuter vans**

Address: 157-11 Rockaway Blvd. NY 11434

Phone: +1 718 527 5500

### **Livery cars**

Address: 1709 Jerome Ave, Bronx, NY 10453

Phone: +1 718-466-6500

## **Staten Island Ferry**

Visit the Passenger Service Office in the St. George Terminal's waiting room, at 1 Bay Street, Staten Island, next to the NYPD Police Room. It is open Monday to Friday from 8 AM to 4 PM.

# Police Lost and Found Center

## **Bronx**

43rd Precinct

900 Fteley Avenue (between Story Avenue and Banyer Place)

(718) 542-0888

## **Brooklyn**

76th Precinct

191 Union Street (between Hicks and Henry Streets)

(718) 834-3211

94th Precinct

100 Meserole Avenue (between Lorimer Street and Manhattan Avenue)

(718) 383-3879

## **Manhattan**

17th Precinct

167 East 51st Street (between Lexington and 3rd Avenues)

(212) 826-3211

Central Park Precinct

86th Street Transverse, Central Park

(212) 570-4820

## **Queens**

107th Precinct

71-01 Parsons Boulevard (between 71st and 72nd Avenues)

(718) 969-5100

115th Precinct

92-15 Northern Boulevard (between 92nd and 93rd Streets)

(718) 533-2002

## **Staten Island**

120th Precinct

78 Richmond Terrace (between Wall Street and Hamilton Avenue)

(718) 876-8500

# Lost and Found Bureau

# Other Places

If you have lost something in dining establishments, hotels, or shops, it's best to look for contacts of the organization where you think you may have lost your item.

### **Lost Item in Trash**

You can report items that were lost in the trash and already collected by the Department of Sanitation. The item must be of significant value.

You must make your report on the same day your lost item was collected with your trash.

Call 311 or 212-NEW-YORK (212-639-9675) for help.

### **Lost Item in Sidewalk Grating**

If you want to get an item that has fallen through a sidewalk grating, you must contact the property owner for assistance. The property owner would have to contact the utility company responsible for the sidewalk grating to request removal of the items.

The City does not help to retrieve these items.

### **Items in a Catch Basin**

The Department of Environmental Protection (DEP) accepts reports of personal items lost in a catch basin.

You can submit a catch basin search request on the [Catch Basin Complaint](#) page.

## **Search services**

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